



**Global OEM and Software Company  
Ensures Significant Time Saving For Client**

*Industry:* Hospitality  
*Services:* Installation and Project Management  
*Results:* Tablets helped global restaurant chain improve the customer experience and wait times.

<b>428 Tablets</b>	<b>Device Broken</b>	<b>Internet Issue</b>	<b>Missing Parts</b>	<b>Set Up Issue</b>	<b>Unit Not On Site</b>
	<b>6</b>	<b>18</b>	<b>7</b>	<b>2</b>	<b>4</b>

A global restaurant chain desired to get the wireless tablets into the hands of the customers as their US franchisees purchased this new technology.

By utilizing one provider to ensure scheduling, quality measures and budget for a wireless hand held tablet project this was a significant time saver for our client. The tablets helped the global restaurant chain improve the customer experience and wait times. Within 48 hours of notification all scheduling was completed and quality measures were in place to ensure the installs were problem free. To date we have installed 428 wireless hand held tablets. The client rated us as “High and “Excellent” in seven key criteria for the project.

*“Marathon did an outstanding job deploying our product. The minor issue at two of the locations was quickly identified and corrected by the Project Manager. Based on Marathon’s level of detail and superior service I recommend and will use Marathon again for future projects.”*

-Sr. Director, Global OEM and Software Company

**Check out Marathon’s Project Overview:** <http://www.marathondeployment.com/project-overview>

**Success Stories:** <http://www.marathondeployment.com/about>

**National Roll-Outs:** <http://marathondeployment.com/hospitality/national-roll-outs>